

# Elevator FAQ

## 1 Why is the Museum's elevator out of service?

The Museum is getting a new elevator! We are replacing our elevator to make it safer, more efficient, and more accessible.

## 2 When will the elevator installation begin and when will it be completed?

The elevator replacement is scheduled to begin on April 17 and is estimated to be completed by July 4. This timeline is subject to change. As the project continues, and if the timeline changes, we will update the public via our website, social media channels, and other communication outlets.

## 3 Will the Museum still be open to the public?

Yes, our building will still be open to the public. However, the only way to access upper floors will be the stairs. If at any point our situation changes and we are forced to close our upper floors, we will be sure to update the public through our various communication outlets.

## 4 How many stairs does the Museum have?

The museum's marble stairs go from the ground floor to the third floor of the building. The stairs have a handrail, but each step is approximately 6 inches tall. There are 24 steps between the ground floor and the first floor, 32 steps between the first and second floors, and 32 steps between the second and third floors. In total, the Museum has 88 steps from bottom to top.

## 5 Will the Museum still be hosting programs?

Yes, we will still facilitate programming, but all events will be hosted offsite with a variety of community partners or moved to an online format.

## 6 Can I access the Visitor's Center and bathrooms?

Yes, the Cruisin' with Lincoln on 66 Visitors' Center and bathrooms are on the ground floor, and will remain open and accessible.

## 7 Can I access the exhibits on the first floor?

Our exhibits will remain open to the public. But physical access to our exhibit spaces will be limited during construction as they are on the first floor and can only be reached by taking the stairs. However, virtual versions of our exhibits are available on our website.

## 8 Can I access Library and Archive resources?

Our library will remain open to the public. But physical access to our library and archives will be limited during construction as they are on the second floor and can only be reached with our stairs. Some library and archive resources will still be available online through our website.

**All other questions, please refer to Julie or Norris.**